



t: 01225 336 417

Terms and Conditions



Arrival and Departure

The property is available from 2.30pm on the day of arrival and must be vacated by 11.00am on the day of departure.



Electricity and gas

Electricity and gas is included in the cost.



Smoking and pets

Smoking is strictly forbidden anywhere in the property; guests will be asked to vacate the premises if this condition is ignored. Pets are not permitted.



Condition of property & breakages

The property should be left in a clean and decent condition. If extra cleaning over and above the normal is required, a minimum charge of £24 will be made. Breakages should be advised to owners so that replacements can be provided for incoming guests. All breakages and losses will be charged for.



Number of guests

Only the stipulated number of guests may stay in the property. No extra guests will be permitted unless by prior arrangement.



Responsibility for possessions

The owners accept no responsibility for guests personal possessions in the property or for cars, bicycles, surf boards or other equipment left outside the property.



Payment

A deposit of 30% of the total cost is required at the time of booking to confirm the reservation. The balance is required a minimum of 6 weeks before the date of arrival; invoices will be sent for both payments. In the case of a booking being made within the six weeks, the whole sum will be payable on booking.



Cancellation (by guests)

All deposits are non refundable and cancellation charges are 40% if within 4 weeks of the date of arrival, 60% if within 3 weeks, 80% if within 2 weeks and 100% within 7 days. It is strongly recommended that guests take out holiday insurance to protect against cancellation charges.



Cancellation (by owners)

If for any reason the owners are unable to provide the property as booked the cost of the holiday will be refunded in full.